

CRESCENDO



INSTALLATION & OPERATING GUIDE

BUNN-O-MATIC CORPORATION

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To ensure you have the latest revision of the Operating Manual, or to view the Illustrated Parts Catalog, Programming Manual, or Service Manual, please visit the Bunn-O-Matic website, at www.bunn.com. This is absolutely FREE, and the quickest way to obtain the latest catalog and manual updates. For Technical Service, contact Bunn-O-Matic Corporation at 1-800-286-6070.



BUNN-O-MATIC COMMERCIAL PRODUCT WARRANTY

Bunn-O-Matic Corp. ("BUNN") warrants the BUNN Crescendo as further described below for a warranty period of 1 year parts and labor.

These warranty periods run from the date of installation. BUNN warrants that the equipment manufactured by it will be commercially free of defects in material and workmanship existing at the time of manufacture and appearing within the applicable warranty period. This warranty does not apply to any equipment, component or part that was not manufactured by BUNN or that, in BUNN's judgment, has been affected by misuse, neglect, alteration, improper installation or operation, improper maintenance or repair, non periodic cleaning and descaling, equipment failures related to poor water quality, damage or casualty. This warranty is conditioned on the Buyer 1) giving BUNN prompt notice of any claim to be made under this warranty by telephone at (217) 529-6601 or by writing to Post Office Box 3227, Springfield, Illinois 62708-3227; 2) if requested by BUNN, shipping the defective equipment prepaid to an authorized RUNN service location; and 3) receiving prior authorization from

shipping the defective equipment prepaid to an authorized BUNN service location; and 3) receiving prior authorization from BUNN that the defective equipment is under warranty. Additionally, the following is excluded from the warranty period: Warranty Exclusions:

- Parts such as, but not limited to, hoppers and lids, drip trays, and plastic parts damaged due to improper handling or cleaning agents.
- Replacement of wear items such as, but not limited to, O-rings, gaskets, silicone tubes, hoses, and valve seats.
- Repairs made necessary due to poor water quality such as dispense valves, water inlet valves, scaling in the steam or hot water boilers. (Total Hardness recommended range of 4-7 gpg constant).
- Improper voltage. (See equipment operations manual for voltage specifications).
- Failure to use BUNN approved cleaning supplies constitutes improper maintenance.
- Failure to have required preventive maintenance performed by BUNN technician or authorized espresso service provider.
- Parts replaced under the terms of this warranty carry the remainder on the machine's parts warranty term, or 60 days, whichever is greater.

THE FOREGOING WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ANY OTHER WARRANTY, WRITTEN OR ORAL, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF EITHER MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. The agents, dealers or employees of BUNN are not authorized to make modifications to this warranty or to make additional warranties that are binding on BUNN. Accordingly, statements by such individuals, whether oral or written, do not constitute warranties and should not be relied upon. If BUNN determines in its sole discretion that the equipment does not conform to the warranty, BUNN, at its exclusive option while the equipment is under warranty, shall either 1) provide at no charge replacement parts and/or labor (during the applicable parts and labor warranty periods specified above) to repair the defective components, provided that this repair is done by a BUNN Authorized Service Representative; or 2) shall replace the equipment or refund the purchase price for the equipment.

THE BUYER'S REMEDY AGAINST BUNN FOR THE BREACH OF ANY OBLIGATION ARISING OUT OF THE SALE OF THIS EQUIP-MENT, WHETHER DERIVED FROM WARRANTY OR OTHERWISE, SHALL BE LIMITED, AT BUNN'S SOLE OPTION AS SPECI-FIED HEREIN. TO REPAIR. REPLACEMENT OR REFUND. In no event shall BUNN be

liable for any other damage or loss, including, but not limited to, lost profits, lost sales, loss of use of equipment, claims of Buyer's customers, cost of capital, cost of down time, cost of substitute equipment, facilities or services, or any other special, incidental or consequential damages.

392, A Partner You Can Count On, Air Infusion, AutoPOD, AXIOM, BrewLOGIC, BrewMETER, Brew Better Not Bitter, BrewWISE, BrewWIZARD, BUNN Espress, BUNN Family Gourmet, BUNN Gourmet, BUNN Pour-O-Matic, BUNN, BUNN with the stylized red line, BUNNlink, Bunn-OMatic, Bunn-O-Matic, BUNNserve, BUNNSERVE with the stylized wrench design, Cool Froth, DBC, Dr. Brew stylized Dr. design, Dual, Easy Pour, EasyClear, EasyGard, FlavorGard, Gourmet Ice, Gourmet Juice, High Intensity, iMIX, Infusion Series, Intellisteam, My Café, Phase Brew, PowerLogic, Quality Beverage Equipment Worldwide, Respect Earth, Respect Earth with the stylized leaf and coffee cherry design, Safety-Fresh, vemycoffee.com, Scale-Pro, Silver Series, Single, Smart Funnel, Smart Hopper, SmartWAVE, Soft Heat, SplashGard, The Mark of Quality in Beverage Equipment Worldwide, ThermoFresh, Titan, trifecta, TRIFECTA (sylized logo), Velocity Brew, Air Brew, Beverage Bar Creator, Beverage Profi t Calculator, Brew better, not bitter., Build-A-Drink, BUNNSource, Coffee At Its Best, Cyclonic Heating System, Daypart, Digital Brewer Control, Element, Milk Texturing Fusion, Nothing Brews Like a BUNN, Picture Prompted Cleaning, Pouring Profi ts, Signature Series, Sure Tamp, Tea At Its Best, The Horizontal Red Line, Ultra are either trademarks or registered trademarks of Bunn-O-Matic Corporation. The commercial trifecta® brewer housing configuration is a trademark of Bunn-O-Matic Corporation.

USER NOTICES

The notices on this dispenser should be kept in good condition. Replace unreadable or damaged labels.



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CE REQUIREMENTS

- This appliance must be installed in locations where it can be overseen by trained personnel.
- For proper operation, this appliance must be installed where the temperature is between 5°C to 35°C.
- Appliance shall not be tilted more than 10° for safe operation.
- An electrician must provide electrical service as specified in conformance with all local and national codes.
- This appliance must not be cleaned by water jet.

• This appliance can be used by persons aged from 18 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved.

• Keep the appliance and its cord out of reach of children aged less than 18 years.

• Appliances can be used by persons 18 years and above with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

- Children under the age of 18 years should be supervised to ensure they do not play with the appliance.
- If the power cord is ever damaged, it must be replaced by the manufacturer or authorized service personnel with a special cord available from the manufacturer or its authorized service personnel in order to avoid a hazard.
- Machine must not be immersed for cleaning.
- Cleaning and user maintenance shall not be made by children unless they are older than 18 years and supervised.
- This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments.
- This appliance not intended to be used in applications such as:

– farm houses;

- Access to the service areas permitted by Authorized Service personnel only.
- The A-Weighted sound pressure level is below 70 dBA.

NORTH AMERICAN REQUIREMENTS

• This appliance must be installed in locations where it can be overseen by trained personnel.

• For proper operation, this appliance must be installed where the temperature is between 41°F to 95°F (5°C to 35°C).

- Appliance shall not be tilted more than 10° for safe operation.
- An electrician must provide electrical service as specified in conformance with all local and national codes.
- This appliance must not be cleaned by pressure washer.
- This appliance can be used by persons aged from 18 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved.
- Keep the appliance and its cord out of reach of children aged less than 18 years.

• Appliances can be used by persons 18 years and above with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

- Children under the age of 18 years should be supervised to ensure they do not play with the appliance.
- If the power cord is ever damaged, it must be replaced by the manufacturer or authorized service personnel with a special cord available from the manufacturer or its authorized service personnel in order to avoid a hazard.
- Machine must not be immersed for cleaning.
- Cleaning and user maintenance shall not be made by children unless they are older than 18 years and supervised.
- This appliance is intended for commercial use in applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - by clients in hotel and motel lobbies and other similar types of environments;
- Access to the service areas permitted by Authorized Service personnel only.

INITIAL SET-UP

- 1. Remove drip tray and cover from the parts box. Assemble the cover to the drip tray, then slide under the front door of the machine, engaging the rear of the drip tray into the opening in the lower front of the machine.
- 2. Remove the espresso brew group from the parts box.
- 3. Align the keyed side of the brew tube fitting with the mating hole in the brew group as shown in Figure 1.



Figure 1

P4374

- 4. Insert the fitting into the mating hole on the group head, then rotate the fitting 180° as shown in Figure 2.

Figure 2



Place groove on lower front of group head over mounting bar on espresso drive as shown in Figure 3.
 Groove



Figure 3

P4376

6. Rotate the top of group head toward rear of machine until it snaps into place as shown in Figure 4.



Figure 4

7. Slide red lock to the right until it snaps into place as shown in Figure 5.



8. Install group head tube into quick connect fitting on bottom of espresso drive, insuring that the tube is fully inserted as shown in Figure 6.



9. Remove the bean hopper from the parts box. Align the bean hopper so that the collar on the bottom of the bean hopper will engage the opening in the grinder as shown in Figure 7.



Figure 7

10. When the hopper is in place on the grinder, pull the hopper gate all the way forward to allow beans into the grinder, then lock hopper in place as shown in Figure 8.



CAPACITY

Figure 8

- 1. Brew chamber has a capacity rating of 5 gm minimum to 15 gm maximum of espresso grind coffee.
- 2. Brewer has a peak capacity of 60 single (small) espresso shots per hour.

ELECTRICAL REQUIREMENTS

CAUTION - The dispenser must be disconnected from the power source until specified in Electrical Hook-Up.

Electrical Hook-Up

CAUTION - Improper electrical installation will damage electronic components.

- 1. An electrician must provide electrical service as specified.
- 2. Using a voltmeter, check the voltage and color coding of each conductor at the electrical source.
- 3. Connect the dispenser to the power source.
- 4. If plumbing is to be hooked up later be sure the dispenser is disconnected from the power source. If plumbing has been hooked up, the dispenser is ready for Initial Fill & Heat.





Note: This electrical service consists of 2 current carrying conductors (L1 and Neutral) and a separate conductor for chassis ground.

120V Models

230 VOLT Models

PLUMBING REQUIREMENTS

This dispenser must be connected to a **cold water** system with operating pressure between 138 - .620 MPa (20 and 90 psi) from a 1/2" or larger supply line. A shut-off valve should be installed in the line before the dispenser. Install a regulator in the line when pressure is greater than .620 MPa (90 psi) to reduce it to .345 MPa (50 psi). The water inlet fitting is 3/4 British Parallel Pipe.

NOTE - Bunn-O-Matic recommends 6mm copper tubing for installations of less than 25 feet and 8mm for more than 25 feet from the water supply line. At least 18 inches of an FDA approved flexible beverage tubing, such as reinforced braided polyethylene or silicone, before the dispenser will facilitate movement to clean the counter top. Bunn-O-Matic does not recommend the use of a saddle valve to install the dispenser. The size and shape of the hole made in the supply line by this type of device may restrict water flow.

As directed in the International Plumbing Code of the International Code Council and the Food Code Manual of the Food and Drug Administration (FDA), this equipment must be installed with adequate backflow prevention to comply with federal, state and local codes. For models installed outside the U.S.A., you must comply with the applicable Plumbing /Sanitation Code for your area.

NOTE - If a backflow preventer is required by code, a shock arrestor should be installed between backflow preventer and dispenser. Installing the shock arrestor as close to the dispenser as possible will provide the best results.

NOTE - Water pipe connections and fixtures directly connected to a potable water supply shall be sized, installed and maintained in accordance with federal, state and local codes.

PLUMBING HOOK-UP

NOTE: The water inlet fitting is 3/4 British Parallel Pipe.

- 1. Flush the water line and securely attach it to the valve threads on the rear of the dispenser.
- 2. Turn on the water supply.

INITIAL FILL & HEAT

- 1. Turn on the water supply, connect power to the dispenser, and place the main power switch on the rear of the machine to the ON position.
- 2. Water will automatically flow into the soluble tank to the proper level, then shut off. This will take less than five minutes.
- 3. The screen on the front door will display FILL ESPRSO TANK. Press the button under START.
- 4. The screen will display MOVING BREW CHAMBER, ESP TANK FILLING, and the espresso tank will begin filling. This may take several minutes.
- 5. When water dispenses from the espresso nozzle into the drip tray, press YES under WATER DISPENSED? to stop the tank filling.

PRESET TANK TEMPERATURE

The tank temperatures have been preset at the factor to 80°C (180°F) for the soluble tank, and 102°C (215°F) for the espresso tank. Bunn recommends that to provide the best quality beverage, the installer adjust the tank temperature to the powder product manufacturers recommended temperature for the hot powder product being used.

- 7. Fill the hopper(s) with the dry product to be dispensed.
- 8. Fill the bean hopper with the whole beans to be ground and brewed.

LIQUID LEVEL CONTROL

The system automatically maintains the soluble hot water tank's level by energizing the refill solenoid when the water level drops below the liquid level probe. If the system has not successfully refilled, a refill error occurs. When a refill error occurs, the refill solenoid is de-energized. Once the cause of the refill error has been investigated and cured, the system can be reset by either cycling the power to the machine (at least five seconds) using the main power switch at the rear of the machine, or by entering one of the program modes (see Programming Modes.)

Filling Soluble Hoppers

- 1. Remove packing material from on top of the powder hoppers.
- 2. Remove powder hoppers by lifting the front of the powder hopper until the peg on the bottom of the hopper clears the hole in the mounting plate (see Figure 1). Then pull the hopper forward to remove.



Figure 1

3. Set the hoppers on the counter, and push the slide gates on the front of the discharge chutes inward (see Figure 2) to close the gates.



Figure 2



Figure 3

- Remove hopper lids and fill the hoppers with appropriate soluble products. Default menu is milk product left hopper, chocolate is center hopper, and vanilla is right hopper. Replace hopper lids.
 Beinstall hoppers hack into machine, make sure and on better of
- 5. Reinstall hoppers back into machine, make sure peg on bottom of hopper drops into locating hole on hopper platform.
- 6. After hoppers are installed, discharge chutes must be rotated as shown in Figure 3.

OPERATING CONTROLS AND INTERFACE

- 1. Cup Size Buttons: Momentarily pushed to select beverage size to dispense.
- 2. Dispense Buttons: Momentarily pushed to dispense selected beverage
- 3. LED indicators: Illuminates when the adjoining button has been selected.



OPERATING THE DISPENSER

The NORMAL/PROGRAM/RINSE switch must be in the NORMAL position

- 1. Place a cup on the drip tray beneath the dispense nozzle.
- 2. In the area marked "1" of the control panel:
 - a. Select desired beverage size, small or large cup. This selection is mandatory for dispensing.
- In the area marked "2" of the control panel:

 a. Press the button to dispense the desired beverage. Dispensing is portion controlled, and will automatically stop when the correct amount of beverage has been dispensed.
- **NOTE:** Pressing any dispense button during dispensing will stop the dispense sequence

GENERAL CLEANING

The use of a damp cloth rinsed in any mild, non-abrasive, liquid detergent is recommended for cleaning all surfaces on Bunn-O-Matic equipment.

Exterior Surfaces:

• Do not use any abrasive materials.

• Use a soft, dry cloth to wipe down the exterior surfaces of the dispenser to maintain the luster of the stainless steel finish.

• Wash the stainless steel exterior surfaces of the dispenser with warm, soapy water. Rinse with warm, clear water. If the water is hard, wipe the dispenser dry with a soft cloth to prevent water spotting.

• Stainless steel polish may be used if it is sprayed on a cloth before the cloth is used to wipe down the exterior surfaces of the dispenser.

DAILY: PARTS WASHING

- 1. Remove and wash the drip tray and drip tray cover in a mild detergent solution. Rinse thoroughly.
- 2. Wipe the lower front panel, door, and cabinet with a clean damp cloth.

WEEKLY: PARTS WASHING

- 1. Remove the elbows and slide gates from all hoppers. Disconnect the elbows from the outlets of both mixing chambers.
- 2. Remove the powder mixing chambers, steam traps, frothers and mixing chamber bases.
- 3. Remove the dispense hoses from the dispense nozzle assembly.
- 4. Clean all parts removed in warm soapy water. Use Bunn P/N 11685.0000 cleaning brush provided to clean bores and orifices. Rinse in cold water.
- 5. Prepare one-gallon (3.8 liter) of sanitizing solution with at least 100 ppm of available chlorine in 120°F (48.9°C) water. Soak all cleaned parts in sanitizing solution for 5 minutes, then allow to air dry.
- 6. Rinse cleaning brush, dip in sanitizing solution, and brush the bore of both dispense nozzles **NOTE:** Repeat this procedure for each nozzle separately.
- 7. When reassembling parts, be sure to align arrow on frother disk with flat on whipper motor shaft, and rotate tab on whipper base clock wise to the vertical position to lock mixing chamber.

) 1 x 24h

BUNN[®]

- 1. Rinse out Whipper Chambers by placing the RUN/PROGRAM/RINSE switch in the RINSE position, then press the button under RINSE followed by pressing any beverage dispense button.
- 2. Push the slide gates on the front of the hopper elbows inward to close. Remove hoppers, refill with product, and replace hoppers into dispenser.
- 3. Empty Drip Tray and wash in a solution of dish detergent.
- 1. Lave la cámara de batido colocando RUN/PROGRAM/RINSE en la posición de lavado RINSE, y apretar el botón bajo RINSE. Luego aprete cualquier botón dispensador de bebida.
- 2. Empuje la compuerta deslizante frente a los codos de la tolva hacia adentro para cerrar. Remueva las tolvas, rellene con producto y vuelva a colocar la tolva en el dispensador.
- 3. Vacie la bandeja de goteo y limpiela con un detergente liquido suave no abrasivo.



NOTA:

Las instrucciones de limpieza descritas anteriormente excluyen productos lacteos azucarados. La limpieza de las camaras de mezcla y de los codos de salida de cada tolva deberá realizarse diariamente.

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CLEANING - continued

Every 2000 cycles: ESPRESSO BREW CHAMBER

1. Remove espresso brew group head, and clean with a brush and warm water.



2. Remove Sieve Head & Cake Pusher.



3. Clean Sieve Head & Cake Pusher with lukewarm water only, paying special attention to the channels.







4. Insert cleaning brush into each side of the brewer-housing and under lukewarm water, turn the cogs.







CLEANING - continued

Every 2000 cycles: ESPRESSO BREW CHAMBER

5. Re-assemble the brewer, making sure the gear wheels are aligned (open) for sieve head insertion.



6. Re-attach the water inlet hose and place the brewer back in the drive unit.



7. Reconnect outlet hose, and if present, slide the red retaining clip to the right.



RINSE CYCLE (Required Daily)

1. Open the door and place the NORMAL/PROGRAM/RINSE switch in the RINSE position.

2. Close door and place a minimum 400ml container under the dispense nozzles.

3. Press the button under RINSE on the screen.

- 4. Press any beverage selection button.
- 5. The dispenser will automatically run hot water through both soluble mixing chambers, and flush the espresso brew chamber with hot water.
- 6. After rinse cycle is complete, discard the rinse water collected in the container.
- 7. Open the dispenser door, and place the NORMAL/PROGRAM/RINSE switch in the NORMAL position.









CLEANING - continued

CLEAN CYCLE

1. Open the door and place the NORMAL/PROGRAM/RINSE switch in the RINSE position.

2. Press the button under CLEAN on the screen.

3. When the screen prompts ADD CLEANING TABLET, open the dispenser door, and drop a cleaning table into the opening of the espresso brew chamber as shown.

- 4. Close dispenser door and place a minimum 500ml container under the dispense nozzles.
- 5. Press the button under NEXT.







Add cleaning tablet here



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CLEANING - CLEAN CYCLE continued

6. When screen displays PRESS DISPENSE TO START, press any beverage dispense button to begin cleaning cycle.



7. During the cleaning cycle, the screen with display CLEANING CYCLE IN PROGRESS/PRESS ANY BUTTON TO STOP.

- 8. When the cleaning cycle is complete, screen will display SE-LECT MODE/ RINSE__ CLEAN.
- 9. Discard the waste water collected from the cleaning cycle.
- 10. Open the dispenser door, and place the NORMAL/PROGRAM/ RINSE switch in the NORMAL position.





Weekly: Parts Washing and Sanitizing



1. Remove elbows from 2. Remove elbows from all hoppers. right & left mixing



 Remove elbows from right & left mixing chambers, twisting slightly to help release.



 Rotate tab at bottom of mixing chamber bases counter clock wise to release base.



4. Remove mixing chambers by pulling straight out.



mixing 5. Remove right frother pulling disk from shaft by pulling straight out.



 Rotate tab on mixing chamber base further counter clock wise, and remover from shaft by pulling straight out.
 NOTE: Insure O-ring and shaft seal are in place

shaft seal are in place during re-assembly.



- 7. Remove dispense hoses from dispense nozzle assembly.
 - dispense 8. Clean all parts removed in warm soapy water. Use Bunn P/N 11685.0000 cleaning brush provided to clean bores and orifices. Rinse in cold water.
- Prepare one-gallon (3.8 liter) of sanitizing solution with at least 100 ppm of available chlorine in 120°F (48.9°C) water. Soak all cleaned parts in sanitizing solution for 5 minutes, then allow to air dry.



- 10. Rinse cleaning brush, dip in sanitizing solution, and brush the bore of both dispense nozzles.
- **NOTE:** Repeat this procedure for each nozzle separately.



11. When reassembling parts, be sure to align arrow on frother disk with flat on whipper motor shaft, and rotate tab on whipper base clock wise to the vertical position to lock mixing chamber.

LOCKS/DISABLES

1. Open the door and place the NORMAL/PROGRAM/RINSE switch in the PROGRAM position.

2. Use the Large Cup button to scroll to the LOCKS/DISABLES screen, and press the button under "YES".

- In the DISPENSE LOCKOUT screen, pressing the button under YES will prevent the dispenser from operation if the tanks are not at the minimum ready temperature requirement. Pressing the button under NO will allow dispensing if the tank temperatures are below ready temperature requirement.
- Press the Large Cup button to RINSE ALARM? Pressing the button under YES will enable the rinse alarm. The screen will display RINSE ALARM TIME. Use the buttons under (-) and (+) to modify the rinse alarm time. If the time set since the last rinse has been exceeded, a rinse required will be displayed on the front door screen.
- 5. Press the Large Cup button to RINSE LOCKOUT? Pressing the button under YES will disable the dispenser once the RINSE ALARM TIME has expired. Running a rinse cycle will reset the timer, and enable the dispenser to resume normal operation.
- 6. Press the Large Cup button to LOW HPR LOCKOUT. Pressing the button under YES will prevent espresso shots from being prepared if the coffee bean hopper detects a low bean level condition. Filling the bean hopper above the low level will allow espresso brewing to resume.











ADJUSTMENTS

BEVERAGE DISPENSE TIME ADJUSTMENT:

- 1. Open the door and place the NORMAL/PROGRAM/RINSE switch in the PROGRAM position.
- 2. Use the Large Cup button to scroll to the SET BEVEREGE SZ screen, and press the button under "YES".
- 3. Use the Large Cup button to access the beverage you wish to modify.
- 4. Under the beverage name, use the buttons under (-) and (+) to modify the dispense time for that beverage.
- 5. Press the LARGE CUP BUTTON after the time has been adjusted.
- 6. Place the NORMAL/PROGRAM/RINSE Switch in the NORMAL position, and press the center button to exit the program mode.

HOPPER DISPENSE VOLUME ADJUSTMENT:

The powder throw for the powder products is pre-set from the factory. It can be checked and adjusted in the field using this adjustment procedure.

- 1. Open the door and place the NORMAL/PROGRAM/RINSE switch in the PROGRAM position.
- 2. Remove the mixing chamber below the left hopper outlet elbow.
- 3. Press the Large Cup button until "STRENGTH ADJ?" menu, and press the button under "YES".
- 4. The display will read LEFT HOPPER STR, referring to the left or hopper 1.
- 5. Press the Large Cup button to TEST LEFT HOPPER menu.
- 6. Tare a small cup on the digital scale, then hold the cup under the hopper outlet elbow, and press the espresso button.
- 7. The hopper will dispense powder product into the cup for 10 seconds, then automatically stop.
- 8. Set the first dispense aside, and repeat steps six and seven.
- 9. Dispense powder into the cup three times, then weigh cup contents. Divide by three to determine avarage weight.
- 10. Repeat the process two more times, and average the three results to determine throw weight of the powder product.
- 11. To determine throw rate, divide average by 10 to determine the grams or ounces per second being dispensed.
- 12. To adjust hopper throw rate, press the Small Cup button and the screen will read LEFT HOPPER STR. Use the buttons under the (-) or (+) to decrease or increase the hopper speed, as required.
- 13. Press the Large Cup button to TEST LEFT HOPPER menu, and retest the adjustment.
- 14. After hopper 1 is checked and adjusted, use the Large Cup button to move to MDLE HOPPER TEST. Remove the right mixing chamber, and repeat steps 6 though 11 to test and adjust the middle, or second hopper.
- 15. Use the Small Cup button to move to "POWDER STRNGTH 2" screen to adjust speed for hopper 2, if required.
- 16. After hopper 2 is checked and adjusted, use the Large Cup button to move to TEST RT HOPPER. Repeat steps 6 though 11 to test and adjust the right, or third hopper.
- 17. Use the Up Arrow to move to RIGHT HOPPER STR screen to adjust speed for hopper 3, if required.
- 18. Reassemble the mixing chambers when the adjustments are complete.
- 19. Place the NORMAL/PROGRAM/RINSE Switch in the NORMAL position, and press the center button to exit the program mode.

ADJUSTMENTS - continued

GRINDER THROW WEIGHT ADJUSTMENT:

- 1. Open the door, and slide the espresso brew group lock to the left to unlock the brew group.
- 2. Tip the top of the brew group head towards the front of the machine to disengage from the espresso drive, then remove brew group from the drive.
- 3. Place the NORMAL/PROGRAM/RINSE switch in the PROGRAM position.
- 4. Press the Large Cup button to the STRENGTH ADJUST menu, then press the button under YES.
- 5. Press the Large Cup button to TEST SM GRINDTM.
- 6. Place a small container on a scale, and tare container.
- 7. Hold the container under the grinder chute, and press any beverage dispense button.
- 8. Grinder will run for the time set for a small (single shot) espresso, then shot.
- 9. Repeat several times, and average the weight.
- 10. To change the weight, press the Small Cup button to SM ESP GRIND TIME.
- 11. Us the buttons below the (-) and (+) button to increase or decrease the grind time.
- 12. Press the Large Cup button to TEST SM GRIND to test new grind time.
- 13. Press the Large Cup button to TEST LG GRIND to test the large (double shot) grind weight.
- 14. Press the Small Cup button to LF ESP GRIND TIME to adjust the grind time for a large (double shot) espresso, if required.
- 15. After the grind adjustments have been tested and adjusted, place the NORMAL/PROGRAM/RINSE Switch in the "RUN" position, and press the center button to exit the program mode.
- 16. Reinstall the espresso group head back onto the espresso drive.

GRINDER PARTICLE SIZE ADJUSTMENT:

The particle size of the ground coffee can be adjusted for optimal brewing of the espresso.

- 1. Turn knob counterclockwise to increase the particle size of the ground coffee (see Figure 1.)
- 2. Turn the knob clockwise to decrease the particle size of the ground coffee. CAUTION! If there is ground coffee in the grinder, this adjustment should only be made while the grinder is running. Use STRENGTH ADJUST, TEST SM or LG GRIND functions to operate the grinder for adjusting to a finer grind.





DOOR SAFETY INTERLOCK

The dispenser is equipped with a door interlock safety switch, which prevents the operator from being exposed to the moving parts of the espresso brewer if the door is open.

The switch may be overridden by a qualified service technician by inserting the service key, (BUNN PN 51953.0000) into the opening of the mixing chamber panel, then turning 90° as shown in Figure 2.





Figure 2

DRAINING THE HOT WATER TANKS – to be performed by qualified service personnel only!

- 1. Open the door and place the NORMAL/PROGRAM/RINSE switch in the PROGRAM position.
- 2. Close the door and place a minimum two liter container under the dispense nozzles.
- 3. Press the Large Cup button until the screen reads DIAGNOSTICS.
- 4. Press, in sequence, buttons 3, 7, 4 and 1. See diagram below for button number designations.
- 5. The screen will display SYSTEM WET TEST. Press the button under YES.
- 6. Press the button under COOL ESP TANK.
- 7. Press the button under START in the COOL ESP TANK screen.
- 8. The pump will begin running, and hot water will dispense into the container. After 4 minutes, the pump will automatically stop.
- 9. In the ESP TANK COOL? screen, press the button under YES.
 - NOTE: Dispenser must be disconnected from the power source in steps 10 through 24.
- 10. Immediately disconnect the dispenser from the power source, and water supply.
- 11. Let the water in the soluble tank cool before draining.
- 12. Remove left side panel.
- 13. Pull the drain tube out of the dispenser and direct it into a drain or a container large enough to hold the volume of water in the tank, approx 6 liter (1.5 gallon).
- 14. Remove the plug from end of tube.
- 15. After the tank has drained, replace the plug in the end of the tube.
- 16. Remove the tube from the connector in the bottom of the espresso tank.
- 17. Swivel the tube towards the outside of the machine.
- 18. Empty the container used to capture the hot water from the tank, and place it on the right side of the machine.
- 19. Insert a 6mm OD tube into the bottom tank fitting, place the other end into the container.
- 20. Use a 4mm hex wrench to loosen the plug on the top of the espresso tank, until the tank begins to drain.
- 21. After the tank is drained, retighten the plug.
- 22. Remove the drain tube from the bottom tank fitting.
- 23. Rotate the fitting towards the inside of the tank. Compressing the release sleeve on the fitting, fully insert the pump tube.
- 24. Replace the left and right side panels.

DRAINING THE HOT WATER TANKS - continued



- 14. The screen will display SYSTEM WET TEST. Press the button under YES.
- 15. Press the button under COOL ESP TANK.
- 16. Press the button under START in the COOL ESP TANK screen.
- 17. The pump will begin running, and hot water will dispense into the container. After 4 minutes, the pump will automatically stop.
- 18. Immediately disconnect the dispenser from the power source.
- 19. Remove the tube from the connector in the bottom of the espresso tank.
- 20. Swivel the tube towards the outside of the machine.
- 21. Empty the container used to capture the hot water from the tank, and place it on the right side of the machine.
- 22. Insert a 6mm OD tube into the bottom tank fitting, place the other end into the container.
- 23. Using a 4mm hex wrench, loosen the plug on the top of the espresso tank until the tank begins to drain.
- 24. After the tank is drained, retighten the plug.
- 25. Remove the drain tube from the bottom tank fitting.
- 26. Rotate the fitting towards the inside of the tank. Compressing the release sleeve on the fitting, fully insert the pump tube.
- 27. Replace the left and right side panels.

GLOSSARY

TANK TEMP XXX° (-) EXIT (+)	Adjust soluble tank temperature (190° F maximum)
READY TEMP XXX° (-) EXIT (+)	Adjust minimum soluble tank ready tem- perature for lockout (185° maximum)
ESPRSO TEMP XXX° (-) EXIT (+)	Set espresso tank temperature.
ESPRSO READY XXX° (-) EXIT (+)	Set espresso tank ready temperature. Tank temp. must reach this to enable brewing if brew lockout is set.
STRENGTH ADJUST EXIT YES	Takes you to the STRENGTH ADJUST sub-menu to adjust soluble hopper speeds and grinder times.
CALIBRATION EXIT YES	Takes you to the CALIBRATION sub-menu.
SET BEVERAGE SZ EXIT YES	Takes you to the SET BEVERAGE SIZE sub-menu to adjust beverage size.
SET ESPRSO SHOTS EXIT YES	Takes you to the SET ESPRESSO SHOTS sub-menu to set up espresso shots.
LOCKS/DISABLES EXIT YES	Takes you to the LOCK/DISABLES sub-menu.
DIAGNOSTICS EXIT YES	Takes you to the DIAGNOSTICS menu to test components.
FACTORY DEFAULTS NO YES	Takes you to the FACTORY DEFAULTS sub-menu to enable restoring factory defaults.
LEFT HOPPER STR (-) ## (+)	Use +/- buttons to increase or decrease powder hopper speed. This menu repeats for middle and right hopper.
TEST LEFT HOPPER PRESS DISPENSE	Pressing any dispense button will run hopper for 10 seconds, at speed set in the menu above. This allows a catch test.
SM ESP GRIND TIME (-) #.# sec (+)	Pressing any dispense button will run grinder for the small espresso pro- grammed time. This allows a catch test. Menu repeats for large espress grind time.
TEST SM GRIND DISPENSE TO TEST	Pressing any dispense button will run grinder for the small espresso programmed time. This allows a catch test. Menu repeats for large espresso grind time.
SELECT UNITS ENG EXIT METRIC	Allows applicable data to be displayed in English or Metric units.
0 REFILL 155 (-) EXIT (+)	Sets threshold for refill probe on soluble water tank. Allows adjustment for different water conditions.

AUGER DELAY (-) .50 sec (+)	tors aft prevent mixing
WHIPPER DELAY (-) .00 sec (+)	This de motors
CAL HOT WATER PRESS DISPENSE	Pressir the hot This all the pro
CAL LFT PWDR VLV PRESS DISPENSE	Pressir the left second adjuste
CAL RT PWDR VLV PRESS DISPENSE	Pressir the righ second adjuste
PUMP START DELAY (-) .# sec (+)	This de pump a
ESP THRESHOLD (-) ### (+)	This se the pist shut do
PSTN HOME THRESOLD (-) ### (+)	This se the pis shut do
CAL BEAN HOPPER EXIT YES	This ca the bea bient lig setting the hop
PRE-HEAT ESP GRP NO EXIT YES	This as pre-he espres "X" am shots o
SET PRE-HEAT TIME (-) ###min (+)	Sets th that if e into pre shot is
ESPR TANK: ###F PWDR TANK: ###F	Live ter fault co

Delays the start of the hopper motors after dispense valve opens. This prevents soluble powder from entering mixing chamber ahead of hot water.

This delays the start of the whipper motors after the dispense valve opens.

Pressing any dispense button opens the hot water valve for ten seconds. This allows the valve to be adjusted for the proper flow rate.

Pressing any dispense button opens the left hot water valve for ten seconds. This allows the valve to be adjusted for the proper flow rate.

Pressing any dispense button opens the right hot water valve for ten seconds. This allows the valve to be adjusted for the proper flow rate.

This delays the start of the espresso pump after the espresso valve opens.

This sets the current level at which the piston sees, to signal the motor to shut down in the wipe position.

This sets the current level at which the piston sees, to signal the motor to shut down in the home position.

This calibrates the photo sensor on the bean hopper by detecting the ambient light with the hopper empty, then setting a threshold for signaling when the hopper is empty.

This asks if you want to enable pre-heating of the espresso group, if espresso has not been brewed within "X" amount of time. For espresso shots only - not for specialty drinks.

Sets the amount of time (in minutes), that if exceeded, will automatically go into pre-heat routine, if an espresso shot is selected to be dispensed.

Live temperature display, or probe fault codes.

GLOSSARY - continued

SET DRAIN TIME (-) .# sec (+)	Set the amount of time after the hot water has completely pumped into the brew chamber, for the pre-heat cycle so that the drain valve is on to drain the chamber	TEST SWITCHES UseSwitchToTest	Pressing any switch on the door will display the switch number on the LCD to confirm function. This is a momen- tary switch function.
SM COFFEE WHITE (-) #.# sec (+)	Sets the dispense time (in seconds) for a small COFFEE WHITE beverage. Menu repeats for nine other	TEST REFILL EXIT YES	Pressing any switch on the door will activate the soluble tank refill valve. This is a momentary switch function.
LG COFFEE WHITE (-) #.# sec (+)	beverages. Sets the dispense time (in seconds) for a large COFFEE WHITE beverage.	TEST LEFT AUGER DISPENSE TO TEST	Pressing any switch on the door will activate the left hopper auger motor. This is a momentary switch function.
SM ESP GRIND TIME	Menu repeats for nine other beverages. Sets grinder run time for small	TEST MDL AUGER DISPENSE TO TEST	Pressing any switch on the door will activate the middle hopper auger motor. This is a momentary switch
(-) #.# sec (+)	espresso. Repeat of menu in STRENGTH ADJUST sub menu. Menu repeats for large espresso.	TEST RIGHT AUGER DISPENSE TO TEST	Pressing any switch on the door will activate the right hopper auger motor.
SM DRY TAMP % (-) ### (+)	Sets the percentage of full voltage to piston motor for tamping the dry puck. Menu repeats for large espresso.	TEST LEFT WHIPR DISPENSE TO TEST	Pressing any switch on the door will activate the left whipper motor. This is a momentary switch function.
SM PREINFUSION (-) #.# sec (+)	Sets the espresso pump run time for pre-infusion of tamped coffee. Zero seconds for no pre-infusion. Menu	TEST RT WHIPR DISPENSE TO TEST	Pressing any switch on the door will activate the right whipper motor. This is a momentary switch function.
SM DWELL TIME (-) #.# sec (+)	Sets the dwell time (in seconds) between pre-infusion and the start of the espresso nump for final brewing	TEST HOT WATER DISPENSE TO TEST	Pressing any switch on the door will activate the hot water valve. This is a momentary switch function.
SM BREW VOLUME (-) ### (+)	Menu repeats for large espresso. Sets the brew volume for a small espresso by flow count from flow	TEST LFT PWDR VLV DISPENSE TO TEST	Pressing any switch on the door will activate the left powder hot water valve. This is a momentary switch function.
DISPENSE LOCKOUT?	espresso. Enables locking out beverage dispensing if either tank is not at or	TEST RT PWDR VLV DISPENSE TO TEST	Pressing any switch on the door will activate the right powder hot water valve. This is a momentary switch function.
RINSE ALARM? NO EXIT YES	above the ready temperature. Asks if you want to set an alarm, if a rinse cycle has not been run for "X" amount of time since the last rinse	TEST DRAIN VALVE DISPENSE TO TEST	Pressing any switch on the door will activate the drain valve in the brew group. This is a momentary switch function.
RINSE ALARM TIME (-) 12 Hours (+)	cycle. Sets the number of hours since the last rinse cycle was run before signaling a rinse is needed.	TEST PUMP N VALV DISPENSE TO TEST	Pressing any switch on the door will activate the solenoid pump and espresso valve. This is a momentary switch function.
RINSE LOCKOUT? No exit yes	Enabling prevents the dispensing of any beverage until a rinse cycle is completed.	TEST ESPRESSO VALV DISPENSE TO TEST	Pressing any switch on the door will activate the espresso valve. This is a momentary switch function.
LOW HPR LOCKOUT? NO EXIT YES	Enabling prevents espesso brewing if a low bean hopper condition is detected.	TEST SOLUBLE FAN DISPENSE TO TEST	Pressing any switch on the door will activate the soluble fan. This is a momentary switch function.
		PUCK BIN NOT PRESENT	Signals puck bin status.

GLOSSARY - continued

TEST GRINDER DISPENSE TO TEST	Pressing any switch on the door will activate the coffee grinder motor. This is a momentary switch function.
TEST FLOW METER FLOW METER: 0	Pressing any switch on the door will activate the espresso pump and hot water valve. Flow counts will incre- ment on the LCD display This is a momentary switch function.
TEST PISTON DOWN 140 UP	Pressing the button below the "DOWN" or "UP" on the LCD display will activate the appropriate piston action.
TEST SIEVE OPEN 0 CLOSE	Pressing the button below the "OPEN" or "CLOSE" on the LCD display will activate the appropriate sieve head action.
PUCK BIN NO EXIT YES	Pressing the button below the "YES" will enable the puck bin counting functionality, whereas selecting "NO" sets up the machine for thru-counter operation.
PUCK CAPACITY (-) ### (+)	Sets the amount of pucks the bin can hold before it needs to be emptied, and is only allowed to be set if the puck bin feature is currently enabled.
STATISTICS EXIT YES	Takes you to the statistics sub-menu so that you can look at cup counts.
ODOMETER #########	Total overall drinks dispensed by this machine in its life time, non-resettable.
SM LIFETM COUNTS SELECT BEVERAGE	Drinks dispensed per beverage of the small cup counts size. Press and release a dispense button to see the number of times that recipe has been dispensed.
LG LIFETM COUNTS SELECT BEVERAGE	Drinks dispensed per beverage of the large cup counts size. Press and release a dispense button to see the number of times that recipe has been dispensed.
SM RESETABLE CNTS SELECT BEVERAGE	Drinks dispensed per beverage of the small cup counts size. Press and release a dispense button to see the number of times that recipe has been dispensed. Count can be reset.
LG RESETABLE CNTS SELECT BEVERAGE	Drinks dispensed per beverage of the large cup counts size. Press and release a dispense button to see the number of times that recipe has been dispensed. Count can be reset.
RESET CUP COUNTS NO YES	Cup counts (all) can be rest.

SELECT LANGUAGE (-) ENGLISH (+) Allows user to scroll through available languages. Default is English.

PROGRAMMING THE DISPENSER

The following function screens are in order of appearance. Each screen will have instructions on how to access, and the procedures to program the various functions of the dispenser. To enable programming, place the "NORMAL/PROGRAM/RINSE" switch in the "PROGRAM" position.

IMPORTANT PROGRAMMING NOTES - READ CAREFULLY

To exit the programming mode at any time, press and release the exit (center) pad located on the front switch panel. The display will return to the **PROGRAM HOME SCREEN**.

If none of the five programming switches are pressed within 90 seconds during the setup of the dispenser, the programming of the function screen that is being set will be exited and the display will return to the **PRO-GRAM HOME SCREEN**.

PROGRAMMING SWITCHES



- A. Enter program mode and advance to next menu
- B. Increment display value positive
- C. Exit program mode
- D. Increment display value negative
- E. Return to previous menu

Using the menu-driven display (MAIN SCREEN) on the front of dispenser, the operator has the ability to alter or modify various functions of the dispenser. This allows for precise dispensing of various flavors of powdered products.

Programming of dispenser is achieved by entering a certain function, then, by use of programming switches, the operator can customize the dispensing process to their specifications.

To access the programming mode, and to scroll through different function screens, the programming switches shown are used. There are five switches that will be used for setup of the dispenser.

NORMAL/PROGRAM/RINSE switch:

NORMAL: Allows all dispenser functions. Must be in this position for dispensing.

PROGRAM: Allows access to program menus using touch pad and LCD screen.

RINSE: Pressing dispense button on front door will dispense dilution water and power whipper motor for ten seconds.



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PROGRAMMING MENU'S

Press and release right switch (advance to next menu), "ESPR TANK " appears on screen. **PWDR TANK**



PROGRAMMING MENU'S (cont.)



PROGRAMMING MENU'S (cont.)



PROGRAMMING MENU'S (cont.)

RETURN TO (N)



Build A Beverage - Standard Menu

NOTE: Press and release right switch to advance to next menu.



The TIME screen will not show up if the recipe is disabled, but for Espresso, Shot size must still be picked.

Will not show up if the recipe selected is Espresso or Disabled.

Goes back to "SETUP SW 1 **RECIPE?** for the next switch in the sequence..

PROGRAMMING MENU'S (cont.) - Build A Beverage - Custom Beverage

NOTE: Press and release right switch to advance to next menu.



ELECTRICAL SCHEMATIC

